



**Kursutvärdering för YPA100 Att hantera konflikter i arbetslivet -
utmaningar och strategier kursvärdering VT17 7,5 hp**

Kursansvarig: Lázaro Moreno Herrera
Antal examinerade: 23
Antal godkända: 23
Beskrivning av ev. förändringar sedan förra kurstillfället: There were no changes of relevance from ht16
<i>Kursens styrkor enligt studenterna (sammanfattning baserat på kvantitativa resultat samt fritextsvar):</i> The response rate to the evaluation (22%) does not allow reliable conclusions, still students ranked high the relevance of the course in the indicators evaluated. Some of the most relevant strengths of the course are: the contribution to the learning and reaching the expected learning outcomes. The examination form used (individual work with texts) and the information received by the students before the course start.
<i>Kursens svagheter enligt studenterna (sammanfattning baserat på kvantitativa resultat samt fritextsvar):</i> The low response rate is to be considered; still quantitative aspects show overall high positive indicators. No serious limitations or weakness are presented in the responses from the students.
<i>Lärarnas analys av kursens genomförande:</i> In general terms the course was developed in accordance with guidelines in the kursplan and what was established in the studiehandledning. The figure of students examined and graded pass (23) was very positive for this form of education and indicates continuity of interest and relevance of the course.
<i>Slutsatser samt förslag till förändringar:</i> In this item also the low response rate is to be considered. There are no substantial grounds for major changes. There is in general a high appreciation for the course's contribution to students' knowledge and expectations!